

## CUSTOMER RELEASE NOTES

This release of FTR Gold Annotation Suite™:

- Improves the performance of Player and Manager during poor network connectivity.
- Enables FTR Player to remember last video window position, size, and mode.
- Addresses an issue in Player, where Save a Copy fails when the source content is present on a network share with poor network connectivity.
- Addresses an issue in Manager, where Save a Copy and Reformat fails when the source content is present on a network share with poor network connectivity.

Please refer to the New/Updated Features section below for a full list of new features.

### Release Details

<b>Version:</b>	7.1
<b>Release Date:</b>	July 2021
<b>Target audience:</b>	Customers requiring the latest version of FTR Gold Annotation Suite.
<b>Components affected:</b>	FTR Gold Annotation Suite
<b>OS Supported:</b>	<ul style="list-style-type: none"><li>• Windows 10 - 32 and 64-bit OS</li></ul>
<b>Documents Supplied:</b>	<ul style="list-style-type: none"><li>• User Guide, FTR Log Notes</li><li>• User Guide, FTR Manager</li><li>• User Guide, FTR Player</li><li>• Setup Guide, FTR Gold Annotation Suite</li><li>• Quick Reference Guide FTR Log Notes</li><li>• Quick Reference Guide FTR Manager</li><li>• Quick Reference Guide FTR Player</li><li>• Customer Release Notes FTR Gold Annotation Suite</li></ul>

#### Notes:

- Verify that the pre-requisites mentioned in the Setup Guide have been met.
- To manage FTR Warehouse Server 5.7.2 - install Warehouse client on top of 7.1 to enable the warehouse admin panels in the FTR Manager - <https://ftr-products.s3-ap-southeast-2.amazonaws.com/FTR+Gold+7/FTR+Manager+Warehouse+Panel+Patch+7.0.zip>

## Issues Fixed from 7.0

- Improved the performance of Player and Manager during poor network connectivity.
- FTR Player can now remember last video window position, size, and mode.
- Addressed an issue in Player, where Save a Copy fails when the source content is present on a network share with poor network connectivity.
- Addressed an issue in Manager, where Save a Copy and Reformat fails when the source content is present on a network share with poor network connectivity.

## New/Updated Features from 6.4

- Group Policy has been enabled for FTR Log Notes, FTR Player and FTR Manager to manage user accessibility to search folders, Log Sheets, and other features via group policy settings.
- FTR Player can now play up to 16 audio channels (for audio captured using FTR Reporter)
- FTR Player has a new UI for classic and default skins for recordings with more than 8 channels.
- FTR Player supports channel isolation and independent volume adjustment up to 16 audio channels.
- FTR Player reads ahead in the background when playing from a network share. Transient network delays no longer interrupt playback.
- FTR Player transparently re-opens the file after a network dropout. The user should be unaware that anything happened.
- Background buffering in FTR Player is rate-limited to prevent network saturation, and file reads are batched to reduce the number of network hits.
- Buffering status is displayed in FTR Player's Properties dialog (click on the location)
- FTR Manager can support reformatting of .trm files with more than 8 channels.
- FTR Log Notes now exports system information to a single zip file (rather than a directory of files).

## Issues Fixed from 6.4

- Addresses an issue where non-admin users could not see the modified/custom Log Sheet column titles.
- Addresses the issue where Log Sheet consumes excessive bandwidth as a result of polling for updates every one second. This fix will allow Log Notes to poll only when an update to a Log sheet occurs, allows users to enable/disable polling and configure the polling interval.

- Addresses the issue where the Log Sheet closes with an error when an update to the log sheet fails due to saving issues over a WAN connection. This fix will allow users remotely viewing a Log Sheet that is being edited by another user, to continue to view the log sheet even when the update is not successful.
- Addresses a playback issue in FTR Player when playing HD video recording from a DVD.
- Addresses compatibility issues between FTR Player and Windows 10 - build 1803, 1809 and 1903
- Auto-detects and notifies user if the speaker/headphones are muted or if no sound card has been detected while loading the Player.
- Addresses the issue where Player's compact view does not display the correct number of channels in both classic and default skin.
- Addresses an issue in FTR Manager where the Warehouse folders could not be expanded, thereby restricting users from selecting contents from a Warehouse folder.