

CUSTOMER RELEASE NOTES

This release of FTR Gold™ Recording Suite:

- Includes a new live streaming feature that improves live listening and confidence monitoring experience in FTR Monitor by directly streaming the recording to FTR Player within FTR Gold Monitoring Suite 7.6.
- Reduces the latency and loading time in FTR Player during remote monitoring.
- Adds Windows Server 2022 as a supported OS.
- Other usability improvements and many known issues have been corrected.

Please refer to the New/Updated Features section below for a full list of recent updates.

Release Details

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| Version: | 7.6 |
| Release Date: | Jun 2022 |
| Target audience: | Customers requiring the latest version of FTR Gold Recording Suite. |
| Components affected: | FTR Gold™ Recording Suite |
| OS Supported: | <ul style="list-style-type: none"> • Windows 10 - 32-bit and 64-bit • Windows 11 • Windows Server 2022 |
| Documents Supplied: | <ul style="list-style-type: none"> • User Guide, FTR Reporter • User Guide, FTR Manager • User Guide, FTR Player • Setup Guide, FTR Recording Suite • Quick Reference Guide FTR Reporter • Quick Reference Guide FTR Touch • Quick Reference Guide FTR Manager • Quick Reference Guide FTR Player • System Requirements, FTR Recording Suite • Customer Release Notes FTR Recording Suite |

Notes:

- Verify that the prerequisites mentioned in the Setup Guide have been met.



New/Updated Features from 7.1

- Includes a new live streaming feature that improves live listening and confidence monitoring experience in FTR Monitor by directly streaming the recording to FTR Player within FTR Gold Monitoring Suite 7.6.
- Reduces the latency and loading time in FTR Player during remote monitoring.
- Adds Windows Server 2022 as a supported OS.

Issues Addressed from 7.1

- Addresses an issue in FTR Reporter where the windows event log does not accurately indicate who stopped the recording during remote monitoring.
- Addresses a replication issue in FTR Reporter when department support is enabled.
- Addresses an issue in FTR Manager where the audio codec of ingested mp3 files did not match trm's audio codec.
- Addresses an issue in FTR Manager where save a copy fails when the source content is present on a network share with poor network connectivity.
- Addresses an issue in FTR Manager where the reformat fails when the source content is present on a network share with poor network connectivity.
- Addresses an issue in FTR Player causing multiple instances of Player to be instantiated resulting in Player not functioning properly.
- Addresses an issue impacting loading of content to FTR Player.
- Addresses an issue in FTR Player impacting the playback of contents present on a network share with poor connectivity.
- Addresses an issue in FTR Player where Save a Copy fails when the source content is present on a network share with poor network connectivity.
- Enables FTR Player to remember the last video window position, size, and mode.